

**MANDATE**

09.12.2019

**GLEISS LUTZ ADVISES FOUNDER ON SALE OF CCC GROUP TO TELUS INTERNATIONAL**

Gleiss Lutz has advised the founder and co-owner of the Competence Call Center Group (CCC) on the sale of CCC to Telus International. The parties have agreed not to disclose the purchase price. Closing of the transaction is still subject to the usual regulatory approvals.

CCC, a portfolio company of private investment house Ardian, is one of the largest European providers for the outsourcing of business processes; with 8,500 staff across 18 locations and eight countries, it provides customer care and business process outsourcing services (BPO). CCC numbers among its customers leading, fast-growing companies from the B2C and social media sectors as well as large telecommunications providers and travel companies.

Independent investment company Ardian currently manages assets to a value of some 65 billion US dollars for its investors in Europe, North America and Asia. Approximately 470 staff across 12 offices worldwide offer the 610 investors a large range of alternative investment classes.

Back in 2017 Gleiss Lutz already advised several CCC shareholders on the sale of the company to Ardian and on a possible reinvestment.

TELUS International, a subsidiary of Canadian telecommunications company TELUS, which is listed in New York and Toronto, is a world leader in communications and IT. With almost 40,000 staff worldwide, TELUS provides solutions in the fields of customer experience, digital transformation, IT lifecycle, advisory and digital consulting, risk management and back office support.

Gleiss Lutz's transaction team was: Dr. Martin Viciano Gofferje (partner, lead), Christoph Meissner (both corporate/M&A, Berlin), Dr. Johann Wagner (partner), Dr. Hendrik Marchal (counsel, both tax, Hamburg).

## PRESS

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**Dr. Christoph Meissner**

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